

## [Internet Privacy Statement](#)

Carepromed, LLC dba Urgent Care Matters values our relationship with you, and we take your personal privacy seriously. We want you to know as a user of this website, what personal information may be collected and how that personal information may be utilized. This internet Privacy Statement will outline:

- What personal information may be collected
- How that personal information may be utilized
- Who may have access to the personal information
- How the personal information is protected within the infrastructure of this website
- This Internet Privacy Statement applies to this website only, the services provided and the information collected by this website.

If you have any questions regarding this Internet Privacy Statement or the Privacy Practices of Carepromed, LLC dba Urgent Care Matters, you may contact us at [info@urgentcarematters.org](mailto:info@urgentcarematters.org) or in writing at: Urgent Care Matters  
5474 St. Barnabas Road  
Oxon Hill, MD 20745

### [Commitment to Confidentiality](#)

Confidentiality is a top priority at Carepromed, LLC dba Urgent Care Matters. We are committed to maintaining the highest level of confidentiality with all of the information we receive from this website's users. This Internet Privacy Statement assures you that the information you share with Carepromed, LLC dba Urgent Care Matters is kept confidential and fully secure.

Links to other websites are available on this website to provide you with additional useful information and services. Links that take you off this website are clearly labeled. Carepromed, LLC dba Urgent Care Matters is not responsible for the privacy policies or actions of those who control other websites. We encourage you to look for and review the privacy policies of any website you visit especially when leaving this website.

Carepromed, LLC dba Urgent Care Matters may also partner with third parties and provides links to their websites to offer you additional information and services. You may see both the Carepromed, LLC dba Urgent Care Matters logo and the third party's logo on these third-party websites. Users of these websites should be aware of who is collecting personal information and who's Internet Privacy Statement applies before they provide personal information Carepromed, LLC dba Urgent Care Matters may not have control over third-party partners' use of your information.

### [Collection and Use of Personal Information](#)

Users of this website have the option to provide certain personal information. This personal information may be required in order to receive specific services. By providing such information, you are agreeing that Carepromed, LLC dba Urgent Care Matters may store, process, and review such information. And we may use this personal information for the purpose for which it was collected. We collect certain personally identifiable information from our users at different places within this website. Our definition of personally identifiable information includes any information that may be used to specifically identify or contact you, such as your name, mail address, telephone number, etc. Certain information may not be personally identifiable when standing alone (e.g., your age), but may become so when combined with other information (e.g., your age and address).

We recognize that when website users choose to provide personal information, they trust that we will protect their privacy and will provide them with choices about how that information is to be shared. Carepromed, LLC dba Urgent Care Matters **will not sell, trade, rent or disclose the personal information that you provide unless required to do so by law.**

There are instances in which Carepromed, LLC dba Urgent Care Matters may disclose website user's personal information to our business partners, affiliates, and subsidiaries to enable them to perform functions on our behalf. These business functions may include order or service fulfillment, e-mail campaign provider, information needed to perform insurance and patient billing functions, and/or credit card processing service. These companies are only permitted to share, store and/or use personal information for contracted business purposes.

We may share your personal information when we believe that such action is necessary to: 1) fulfill an enforceable government request; 2) conform with the requirements of the law or legal process; 3) protect or defend our legal rights or property, this website, or other users; or 4) protect your health and safety or the health and safety of this website's users or the general public.

#### [Technology Use on this Website](#)

Information about you and your use of this website is collected through the use of session cookies. Session cookies are small text files that are stored within your computer. These files are used to facilitate your navigation throughout this website. Information stored within session cookies are not tied to your Personally Identifiable Information. If you are concerned about the storage and use of cookies, you may be able to direct your Internet browser to notify you and seek approval whenever a cookie is being sent to your hard drive. You may also delete a cookie manually from your hard drive through your Internet browser or other programs. You can also set your browser to refuse all cookies. Please note, however, that some parts of this website may not function properly or be available to you if you refuse to accept a cookie or choose to disable the acceptance of cookies.

To gauge the effectiveness of this website, we may collect non-personal information about our website users. This information may include, among other things, your: IP address, browser type, internet service provider (ISP), domain names, referring/exit pages, operating system, date/time stamp, and clickstream data. We use this information, which does not identify individual users, to analyze trends, to administer the website, to track users' movements around the site and to gather demographic information about our user base as a whole. We do not link this automatically collected data to personal information.

#### [Internal Security Procedures](#)

Information that you share on the website is kept strictly confidential and fully secure. Your encrypted (encoded) information is protected using "Secure Socket Layers (SSL)" as it passes between your browser and this website. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. Only authorized persons are permitted to access your personal information. All authorized persons must abide by security, privacy, and confidentiality agreements.

## E-mail

If you send questions or comments to an e-mail address listed within this website or via a contact form located within this website, we will share your correspondence with a Carepromed, LLC dba Urgent Care Matters associate most capable of addressing your questions and concerns. We will retain your communications until we have done our very best to provide you with a complete and satisfactory response. Ultimately, we will either discard your communication or, in some cases, archive it. We will not keep your e-mail address for secondary purposes. All information and correspondence you share with us will be handled in the strictest confidence. We may agree that e-mail has become a standard communication tool used by many different parties. Unfortunately by design standard Internet e-mail is not secure. For that reason, please do not use unsecured e-mail to communicate information to us that you may consider to be confidential. For communications concerning confidential information, please, reference the communication options located within [Contact](#) section of this website.

## Internet Privacy Statement Effective Date

This Internet Privacy Statement is effective as of 10/20/2014. This Internet Privacy Statement is not intended to and does not create any contractual or other legal rights in or on behalf of any party. If we decide to change this website's privacy practices, we will post those changes to this Internet Privacy Statement, the home page, and other places that Carepromed, LLC dba Urgent Care Matters determines is appropriate. Carepromed, LLC dba Urgent Care Matters reserves the right to modify this Internet Privacy Statement at any time, so please review it frequently.

### More Information:

This website is maintained by

Amalgamated Pixels, LLC

[ampixels.com](http://ampixels.com)